

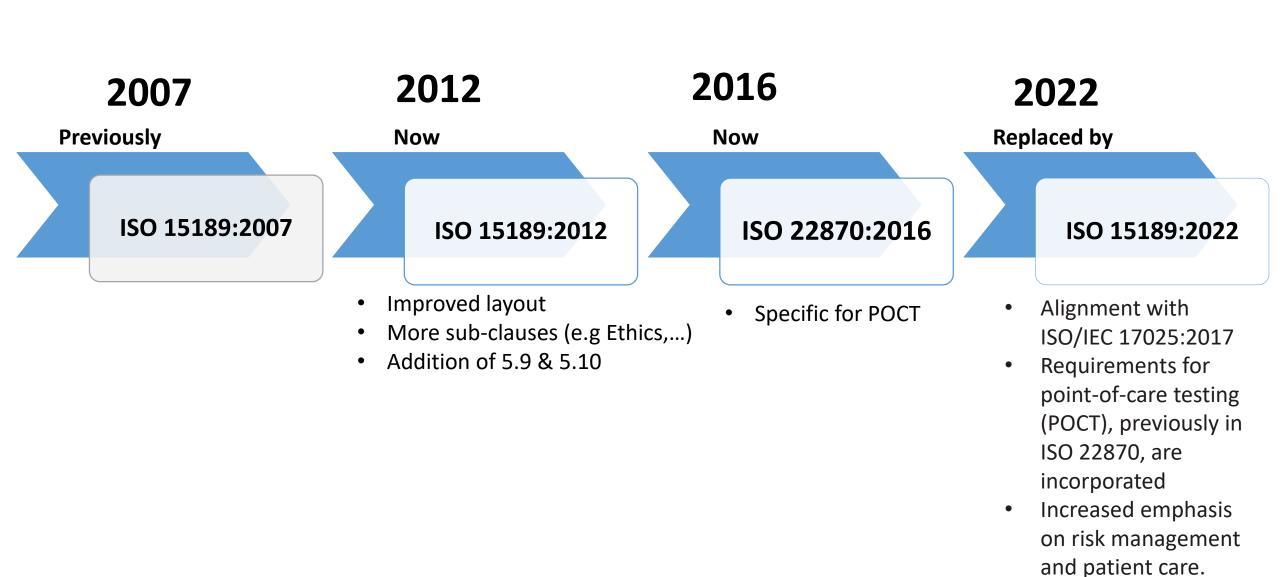


# Transition to the new ISO 15189:2022 Standards

What does it mean in practice?

Teferi Mekonen QMS/SLIPTA Programme Manager ASLM

#### ISO 15189 over the years



#### **Changes in ISO15189:2022**

#### ISO 15189:2012

- 1. Scope
- 2. Normative references
- 3. Terms and definitions
- 4. Managerial Requirements
- 5. Technical Requirements





#### ISO 15189:2022

- 1. Scope
- 2. Normative references
- 3. Terms and definitions
- 4. General Requirements
- 5. Structural and governance requirements
- 6. Resource requirements
- 7. Process requirements
- 8. Management system requirements

#### Application of the new standard

- Beyond medical laboratories to other healthcare services, such as;
  - diagnostic imaging,
  - respiratory therapy,
  - physiological sciences,
  - blood banks and transfusion services

- The use of this standard will help to
  - Facilitate cooperation between medical laboratories and other healthcare services
  - Assist in the exchange of information, and
  - Harmonization of methods and procedures
    - → e.g the full tuberculosis diagnostic cascade (lab + imaging) can be accredited.

# How will the transition happen?

#### **International Laboratory Accreditation Cooperation (ILAC)**

https://ilac.org/latest\_ilac\_news/iso-151892022-for-medical-labs-published/



#### **ILAC Resolution GA 26.08**

The resolution was endorsed to allow a 3year implementation period from the date of publication of ISO 15189:2022 standards (complete transition by December 2025)

Laboratories will have 3 years to comply to the new standard.

#### Where to get the new ISO 15189:2022

- The ISO 15189 standard is under copyright
- Each laboratory seeking accreditation is required to possess a copy (soft or hard)
- The copy comes with the name of the laboratory/person
- A laboratory cannot share the copy with other facilities
- Unit price is 200 USD (approximate!)



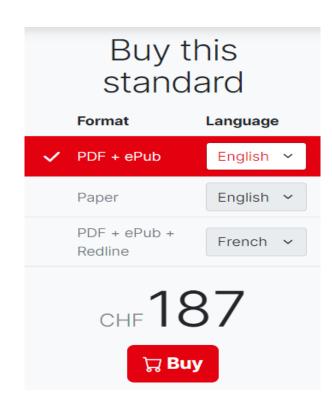
## Obtaining a copy of the standard

 The ISO online store at https://www.iso.org/standard/76677.html



 National Bureau of Standards in countries that have adopted the ISO standard

 Clinical and Laboratory Standards Institute (CLSI), American National Standards Institute and other standard agencies



# What should laboratory facilities do?

## If laboratory is already accredited (1)

- Conduct a gap analysis to assess whether their current system (laboratory policies, processes, procedures, and management system) aligns to the new requirements of ISO 15189:2022
  - To be done as part of the internal audit process by the quality manager or internal auditors at facility level
  - → New areas to be addressed:
    - Risk assessment and patient care
    - o EQA
    - Customer feed back
    - Process control
    - Equipment

## If laboratory is already accredited (2)

- Once the gaps are identified, an in-house action plan developed to align the processes to the new standards
  - → done by the quality and laboratory managers
- The plan will include:
  - Training of laboratory staff on the new standard with emphasis on risk assessment & patient care (ASLM, CLSI, ...)
  - Revise quality documents to align to the new requirements
  - Train people on the newly revised quality documents
  - Authorize and adopt the documents with clear effective date
  - Monitor the implementation as part of the Continuous Quality Improvement (CQI)
  - Liaise with the accrediting body for a re-assessment

At least

**12** 

months!!

#### For laboratories preparing for their first accreditation (1)

- Designate a focal person that will lead the process
  - → The quality manager and the laboratory Director

6 months to a year

- Management and staff trained on the new standard
  - → This can take a longer time
- Review and revise the existing quality documents and identify gaps
- Ensure that the training and other QMS implementation tool (SLMTA, SLIPTA, LQSI, others) are aligned to the new ISO standard
  - → connect with WHO, ASLM, US CDC and other agencies to get the revised packages
- Establish a system to manage risks and opportunities for improvement
  - → Laboratory director assigns roles and responsibilities across the board

#### For laboratories preparing for their first accreditation (2)

- Identify and select an accreditation body
  - → Based on geographic region (language)
  - → Practicing in accordance with ISO/IEC 17011 (list is available at AFRAC/ILAC)
    - <a href="https://www.intra-afrac.com/Pages/Home.aspx">https://www.intra-afrac.com/Pages/Home.aspx</a>
    - https://ilac.org/
  - $\rightarrow$  Price

Plan and prepare for the first assessment



## What does MoH have to do?

#### What does MoH need to do (1)?

- Communicate to the national and regional accrediting bodies to identify the potential changes and transition plan
- Incorporate the requirements of ISO 15189:2022 into relevant laboratory documents:
  - National Laboratory Policy (NLP), National Laboratory Strategic Plan (NLSP), national laboratory quality manual template, medical laboratory guidelines, site supervision checklist, and training and mentorship curricula.
  - Do not forget POCT guidance
    - → Done by the directorate of laboratory services supported by the national laboratory TWG

### What does MoH need to do (2)?

- Enforce the adoption of change by all stakeholders, including
  - National Bureau of Standards and Licensing office to revise and update the national standards, guidelines and regulations in line with ISO 15189:2022
  - Professional councils
  - Clinical care stakeholder (POCT)
  - Manufacturers (Equipment)
    - → Through MoH mandated oversight and follow up
- Train laboratory staffs, mentors and assessors,
- Re-visit the mentorship program for effective and efficient TA support
  - → TWG coordinates national and international partners (agencies)

What do quality in-charge persons have to do?

#### QMS assessors and auditors

- Assessors and auditors should seek for training as soon as possible
  - Through packages offered by accrediting bodies (\$\$\$)
  - →Online trainings as part of continuing education (ASLM, CLSI, etc).

    CLSI = 15 CPD
- Competencies of all assessors will have to be re-assessed
   →by third party





Question?? Comment??